FORT STJAMES NAWHULNUKW BAYOH • PUBLIC LIBRARY

FORT ST JAMES PUBLIC LIBRARY

Minutes for Regular Board Meeting 21 February 2024 5:00 to 6:25pm

ATTENDEES: Louise Evans-Salt, Mark McCutcheon, Jim Burck, Maxime Evans, David Nutbrown, Jacqueline Soles, Marilyne Teegee, Judy Greenaway, Judith Friesen, Barb Rooke, Val Crowley

1.0 LAND ACKNOWLEDGEMENT

We would like to open our meeting by recognizing we are fortunate to live, work and learn on the unceded ancestral territories of the Nak'azdli Whut'en, on lands long connected with Binche Whut'en, Tl'azt'en Nation, Takla Nation and Yekooche Nation.

Chair Evans-Salt acknowledges the work of library staff in creating a safe, welcoming environment for all community members. The work of Reconciliation is not just in words, but in actions.

2.0 CONSENT AGENDA

- 2.1 Approval of minutes of the Regular Meeting of the Board, 17 January 2024.
- 2.2 \$45,688.90 of Enhancement Funds have been spent on enhancement of multipurpose areas, programs, IT, accessibility/safety, and facilities. (appendix A)
- 2.3 Our 2023 Library Services Survey went out on 16 January. (appendix B)
- 2.4 Teen Night program (Tuesdays 3:00-6:30pm) started on 16 January.
- 2.5 CALP 4R Club started on 25 January.
- 2.6 Updated fire alarm, security and call button systems were installed in January.
- 2.7 A \$6,000 donation was received from patron John Robinson, to be used towards the purchase of new physical books for the library.
- 2.8 Thank you to Trustee Soles and our CALP Coordinator for running a Library Card contest for Fort St. James Secondary School (FSJSS) students.
- 2.9 Two wire book racks were donated to FSJSS' library.
- 2.10 Our library's Sitka Policies were changed to permit interlibrary borrowing of DVDs and audiobooks on 1 February.
- 2.11 A quarterly all-staff meeting was held on 6 February. Semi-annual staff reviews were completed between 9-21 February.
- 2.12 Staff are in the process of completing awareness training on recognizing phishing, spearphishing and catphising emails, and Cyber Propaganda.

- 2.13 FSJSS completed the wall mural in our Young Adult area.
- 2.14 Meescan self-checkout launched on 13 February.
- 2.15 Natural Pod items have been donated to Fireweed Safe Haven and David Hoy Elementary School (DHE). Remaining items will be donated to DHE as carpentry work is completed.
- 2.16 On 12 February, a \$59,888.21 GIC matured. The full amount was reinvested in a QTrade Credential 18MO NR GIC at 5.21%:
- EMAIL MOTION 02.10.24: to reinvest \$57,018.08 from 1YR NR GIC that is maturing on February 12 into an 18MO NR GIC with QTrade Securities at 5.16%. Trustee McCutcheon/Trustee Greenaway. Carried with seven in favour and two abstentions.
- 2.17 LD attended the following meetings in the last month:
 - 2.17.1 Two CALP
 - 2.17.2 Sitka Reports for Beginners
 - 2.17.3 NCLF Roundtable Emergency Response and Preparedness
 - 2.17.4 BC Libraries Coop Licensing
 - 2.17.5 Policy Committee
 - 2.17.6 DoFSJ staff lunch
 - 2.17.7 BC Libraries Coop Enhancement Committee
 - 2.17.8 DoFSJ Mayor and Council (2023 Summary & 2024 Proposed Budget)
 - 2.17.9 ABCPLD
 - 2.17.10 BC Libraries Coop Accessible photos for website

MOTION: to approve the consent agenda as read for the Regular Meeting of the Board, 21 February 2024, with the addition of item

2.18 Trustees Evans-Salt, McCutcheon, Evans and Burck attended the library's annual budget proposal to Mayor and Council on 13 February.

Trustee McCutcheon/Trustee Evans. Carried unanimously.

3.0 AGENDA

MOTION: to approve the agenda as read for our Regular Meeting of the Board, 21 February 2024.

Trustee Friesen/Trustee Burck. Carried unanimously.

4.0 LIBRARIAN'S REPORT

4.1 January 2024 Librarian's Report (appendix C)

Question regarding the increase in new patrons: in addition to increased visits, the Murray Ridge Ski Pass program brought in several new patrons.

- 4.2 January 2024 Reconciliation (appendix D)
- 4.3 2023 District Variance Report (appendix E)

We were 2.25% under-budget for the 2023 granting year and have reimbursed the District \$4489.61 for 2023 CALP Coordinator wages and benefits.

5.0 COMMITTEE REPORTS

- 5.1 Finance Committee
 - 5.1.1 Treasurer position still vacant

MOTION: to destroy 2012 and 2013 financial records. Trustee McCutcheon/Trustee Evans. Carried unanimously.

5.2 Policy Committee

MOTION: to amend the Posting and Display or Distribution of Materials Policy as presented. (appendix F) Trustee Greenaway/Trustee Teegee. Carried unanimously.

6.0 BUSINESS ARISING

- 6.1 Outgoing Trustees no change
- 6.2 Annual Presentations: Nak'azdli Whut'en (6 MAR), Binche Whut'en (4 MAR)

7.0 STRATEGIC GOALS (Board)

7.1 Advancing Truth and Reconciliation

LD is researching and seeking supports for transitioning our non-fiction classification from Dewey Decimal to Brian Deer. This will be a long-term project which requires external expertise.

7.2 Promoting Sustainability

Seed library, donation of Natural Pod furniture

7.3 Providing Equitable Access for All

Meescan installation

7.4 Increasing Community Engagement

Program numbers, Trustee recruitment and Board engagement, Facebook responses

8.0 NEW BUSINESS

- 8.1 2023 Draft Provincial Library Grants Report (appendix G)
 - 8.1.1 Incident Reports and ranking

Ranking of 'high', 'moderate', 'least' is subjective, distributed and influenced by sector advocacy efforts (i.e. financial pressure, emergency response, vulnerable communities).

MOTION: to approve the 2023 Draft Provincial Library Grants Report as presented for submission to the BC Public Libraries Branch by March 1, 2024. Trustee Nutbrown/Trustee Soles. Carried unanimously.

8.2 Trustee Roles and Succession Planning discussion

Trustee Teegee departs meeting at 5:45pm.

Trustee Friesen will join the HR Committee, replacing Trustee Evans after the 2024 AGM.

Trustee Soles will step into the NCLF Representative role, with Trustee Greenway acting as alternate.

MOTION: to nominate Trustee McCutcheon to the position of Treasurer. Trustee Evans/Trustee Greenaway. Trustee McCutcheon accepts. Carried unanimously.

8.2.1 2024 NCLF AGM (April 28 in PG)

Trustees Evans will attend and mentor Trustee Soles in attending either inperson or virtually.

8.2.2 2024 BC Library Conference (April 24-25 in Vancouver)

MOTION: to approve the expenses of up to two Trustees to attend the 2024 BC Library Conference, including registration, travel, meals and accommodation. Trustee Friesen/Trustee Greenaway. Carried unanimously.

8.3 Dolly Parton Imagination Library – Trustee Friesen

This program is being offered with the support of CNC's Literacy Committee and SD91. Additional financial or delivery supports may be requested of the library in future.

9.0 QUESTION AND ANSWER PERIOD

10.0 IN-CAMERA MEETING

MOTION: to move to an in-camera session at 6:08pm.

MOTION: to move out of in-camera session at 6:25pm.

Regular meeting resumes at 6:25. No motions from in-camera session.

11.0 ADJOURNMENT

MOTION: adjourn FSJPL Regular Meeting of the Board, 21 February 2023 at 6:26pm. Trustee Greenaway/Trustee McCutcheon. Carried unanimously.

FSJPL 2024 Board Meeting Dates

January 17, 5:00pm	May 15, 5:00pm	September 18, 5:00pm
February 21, 5:00pm	June 19, 5:00pm	October 16, 5:00pm
March 20, 5:00pm	July 17, 5:00pm	November 20, 5:00pm
April 17, 5:00pm	August 21, 5:00pm	December 18, 5:00pm

Fort St. James Public Library Board Committees

Finance: Elizabeth Hoy (appointed) Human Resource: Trustee Evans, Chair

Chair Evans-Salt
Trustee Teegee
Chair Evans-Salt
Trustee Greenaway

Policy: Chair Evans-Salt Bargaining: Trustee Evans

Trustee McCutcheon Trustee Greenaway
Trustee Greenaway
LD Crowley

Building: Trustee Soles

Trustee McCutcheon

NCLF Representative: Trustee Evans

NCLF Alternate Representative: vacant

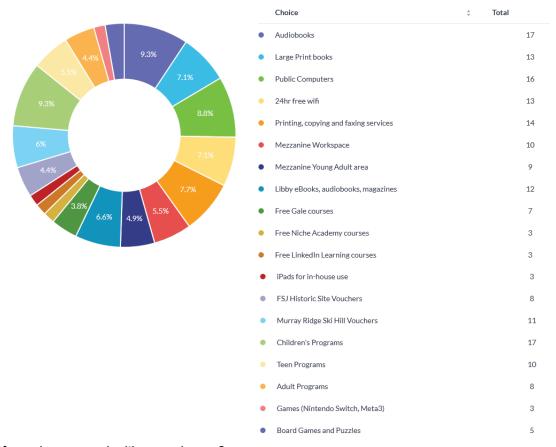
District of Fort St. James Representative:Councillor Judith Friesen
District of Fort St. James Alternate:
Mayor Martin Elphee

Appendix A - Enhancement Fund Expenditures

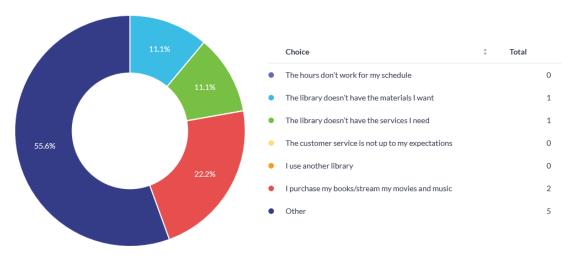
REVENUE		2023	2024	2025
	BC Enhancement Grant	50,733.59	50,733.59	50,733.59
	carry forward		12,599.99	,
	Revenue Total	\$50,733.59	\$63,333.58	\$50,733.59
EXPENDITURES				
Multipurpose spaces	Mezzanine	2,539.05		
	Tables	5,747.41		
	Locking file cabinet	651.83		
	Juvenile space	4,110.67	2,693.10	
	Gift Card - Winter Reading Challenge	50.00		
	DVD Integration	543.77		
Cultatal	YA chairs	1,311.71		
Subtotal		14,954.44		
Programs				
riogramo	Promotion	1,695.00	1,651.41	
	New logo	750.00	_,501.71	
	Community Calendar screen	512.40		
	Seasonal events	427.41		
	Digital games		394.39	
	Experience Vouchers		500.00	
	Seed library		109.98	
	STEM kits	494.09		
Subtotal		3,878.90		
		,		
IT	Charging stations	129.86		
	Floor cables	270.70		
	WiFi	1,022.35		
	iPads, switches, oculus	3,948.01	52.63	
	Meescan	2,374.88		
	Video conference supplies	281.07		
Subtotal		8,026.87		
Accessibility/Safety	PurpleAir monitors	709.26		
	Birth-18mo manipulatives		596.46	
	Book supports	625.51		
Subtotal		1,334.77		
Facilities	Slatwalls	2,408.30	2 700 25	
racilities	Slatwall shelving	1,490.21	2,798.25 436.58	
	Shelving/bookcarts	1,862.34	905.54	
	Signage	120.00	303.34	
	Acrylic book display bins	1,364.67		
	Dehumidifier	1,304.07	110.06	
Subtotal	Denament	7,245.52	110.00	
Subtotal		7,213132		
	Expenditures Total	\$35,440.50	\$10,248.40	\$0.00
	•			-
EXCESS REVENUE FOR T	HE YEAR	15,293.09	53,085.18	50,733.59
BC Enhancement Grant	Total	\$152,200.77		
2023 Expenditures		\$35,440.50		
2024 Expenditures		\$10,248.40		
2025 Expenditures		\$0.00		
•	Expenditures Total	\$45,688.90		
	-	\$106,511.87		

Appendix B - 2023 Library Services Survey Results

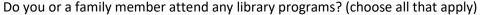
Which of the following library services are you aware of? (20 respondents)

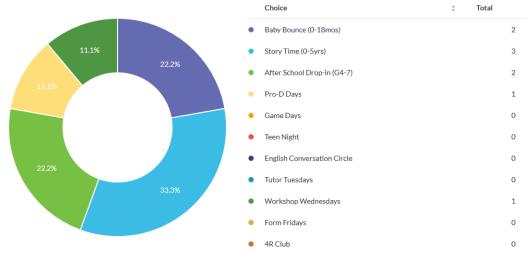


If you do not use the library, why not?



Appendix B (cont.) – 2023 Library Services Survey Results





Comments (inclusive)

Has done-very welcoming place for children, helpful and friendly staff

Good to people

I have always felt safe at the library and it is always clean

Love the book sales and love the comfy chairs for reading

Comfy chairs in the upstairs

The YA area, meeting areas, computer privacy, partner programs

It is wheelchair accessible, has public washrooms, staff welcome all library patrons, and it is kept clean & maintained.

I love that the library is now open earlier in the mornings-when I was a mom with young children, I struggled to access the library because my babies would nap in the afternoon and I would the open hours.

It hink the library has done an excellent job of promoting a welcoming, accessible and safe space for all members of the community.

I love the variety of children's books, many of which teach children about love and acceptance of all.

They have great programs that reach all levels.

The library staff are most helpful friendly

Not sure if it would ever be possible but it would be nice to have a small coffee and sitting area in there for members to chill and read.

it would be nice if they would allow other groups to use their space, but allow the said group to collect the needed fee for covering costs. I understand the library is a free for all use. When a group is allowed to use a space provided by the library, there is sometimes a monetary amount that is needed by the group/club to cover supplies or membership fees (if it is that kind of a workshop)

I have seen the welcoming attitude of the staff for those who are coming in to find a warm place.

The library is open on those recent cold days 💜 Also the book sales and their presents at the farmers market

The librarians are ALWAYS kind, helpful. They never make me feel bad if my child has a meltdown or is a bit loud. I was new to the community eight months ago and it was one of the first places I went, and I am SO glad. They spent time telling me things that the town offered and they offered without making me feel silly.

Appendix C – February 2024 Librarian's Report

	JAN 2023	JAN 2024	Month % Change	YTD 2023	YTD 2024	Year % Change
Total Patrons ¹	3699	3058 (821)	-17.3	3699	3058 (821)	-17.3
New Patrons	0	20	-	0	20	-
Visits ²	955	1863	+95.1	955	1863	+95.1
Circulation						
Books, vouchers, items	852	1169	+37.2	852	1169	+37.2
DVDs	239	266	+11.3	239	266	+11.3
Interlibrary	212	322	+51.9	212	322	+51.9
Programs						
Programs	15	49	+226.7	15	49	+226.7
Attendees	118	195	+65.3	118	195	+65.3
Digital						
Computer sessions	108	99	-8.3	108	99	-8.3
Wifi Sessions	1225	1247	+1.8	1225	1247	+1.8
Web views ⁴	1040	2902	+179	1040	2902	+179
Subscriptions						
Overdrive/Libby	242	483	+95.6	242	483	+95.6
Kanopy ³	-	-	-	-	-	-
Blackstone ³	-	•	-	-	-	-
Gale logins	0	8	-	0	8	-
Niche logins	0	1	-	0	1	-
Volunteer Hours ³	-	34	-	-	34	-

¹ Accounts inactive for 7+ years were deleted in 2023; active Patrons in brackets (defined as having borrowed a physical item in the last three years).

² Change year to year - manual counter to digital door counter.

³ New or previously not reported.

⁴ Web views includes website page views and Facebook visits.

Appendix D – Bank Reconciliation

Integris Chequing Account

	Date Source	Detail	Debit	Credit	Revenue	Revenue Type	GST
Jan	Bank starting balance		\$ 172,735.50				
-	3-Jan-24 00002	GIC purchase	-	50,000.00			
-	3-Jan-24	Cheque deposit	720.58	-	720.58	District of Fort St James	
-	3-Jan-24	Cash deposit	225.00	-	225.00	Misc	
-	12-Jan-24	MasterCard payment	-	5,000.00			
-	19-Jan-24	Cheque deposit	270.00	-	270.00	District of Fort St James	
-	19-Jan-24	Cheque deposit	6,000.00	-	6,000.00	Donations	
-	19-Jan-24	GIC purchase	-	70,000.00			
-	23-Jan-24 00003	EJB Custom Carpentry	-	2,798.25			
-	26-Jan-24	MasterCard payment	-	3,551.44			
-	31-Jan-24	Bank fee	-	2.00			
-			-	-			
-			-	-			
-			-	-			
-			-	-			
-			-	-			
			7,215.58	131,351.69	7,215.58		-
Feb	Bank starting balance		\$ 48,599.39				

RBC Chequing Account

	Date	Source	Detail	Debit		Credit	Revenue	Revenue Type	GST
Jan	Bank starting	balance		\$ 5,28	1.92				
-	4-Jan-24	2291	Murray Ridge vouchers		-	500.00)		
-	5-Jan-24	2296	HUB Insurance (general)		-	875.00)		
-	9-Jan-24	2299	ULS (books)		-	784.79)		37.37
-	10-Jan-24	2300	Imperative Recycling		-	68.25	5		3.25
-	12-Jan-24	2301	FSJ Chamber (FSJ Bucks)		-	1,050.00)		
-	31-Jan-24			1,394	1.75	-	1,394.7	75 RDBN grant	
-					-	-			
-					-	-			
-					-	-			
				1,39	4.75	3,278.04	1,394.7	75	40.62
Feb	Bank starting	balance		\$ 3,39	8.63				

Appendix D (cont.) – MasterCard Reconciliation

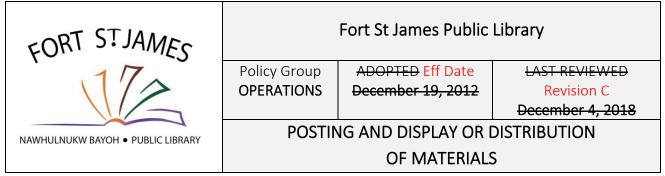
	Date	Source	Datail	Debit (payments)	Credit (charges)	CCT.
	Date		Detail	(payments)		GST
n	Mastercard st				\$ 2,439.76	
	21-Dec-23	•		5,000.00	\$ -	
-		Dell Canada	CALP Laptops	-	1,916.57	86.1
-	27-Dec-23		Book	-	26.20	1.2
-	28-Dec-23		Book	-	25.15	1.2
-	28-Dec-23		Book DVDs	-	24.10 261.55	1.1
-	3-Jan-24	Cinema 1	Refund Dell Chromebooks	1.339.52	201.55	11.0
-	3-Jan-24 3-Jan-24		Books	1,339.32	413.84	19.7
	3-Jan-24		Book		13.64	0.6
-	3-Jan-24		Books		123.53	5.8
	3-Jan-24		Book		26.34	1.2
	3-Jan-24		DVD	_	16.67	0.7
_	3-Jan-24		Books	_	43.99	2.0
_	3-Jan-24		Book	_	24.13	2.0
_	3-Jan-24		Brochure holders	_	33.25	
_	4-Jan-24		Blue box dehumidifier	_	110.06	
-	4-Jan-24		Books	-	194.30	9.2
-		Nintendo	Switch game	-	21.27	0.9
	4-Jan-24	Nintendo	Switch game	-	15.67	0.7
-	4-Jan-24	Amazon	Switch & Meta3 games	-	151.17	6.7
_	4-Jan-24	Amazon	Switch game	-	47.63	2.1
-	4-Jan-24	Amazon	Book	-	33.25	
-	5-Jan-24	Amazon	SD cards	-	33.47	1.4
-	5-Jan-24	Amazon	Switch game	-	10.08	
-	5-Jan-24	Amazon	Book	-	26.24	1.2
-	5-Jan-24	Amazon	Switch games	-	115.10	
-	7-Jan-24	Zoom	_	-	46.41	2.0
-	8-Jan-24	Amazon	Bank bag	-	33.59	1.5
-	9-Jan-24	Little YoYo	0-5yr toys for children area	-	596.46	26.6
-	9-Jan-24	People Press	Button maker - promo	-	516.56	23.0
-	10-Jan-24	Canada Post	Stamps	-	480.38	22.8
-	10-Jan-24	CA Library Supply	Children's table and 2 chairs	-	2,693.10	128.2
-	10-Jan-24	Be Kind (Flow)	Button supplies - promo	-	272.00	12.1
-	11-Jan-24	Indigo	Book	-	27.90	1.3
-	12-Jan-21	Payment		5,000.00	-	
-	13-Jan-24	Amazon	DVD sleeves	-	40.30	0.9
-	12-Jan-24	Strong Nations	Books	-	234.80	11.1
-		Amazon Prime		-	11.19	0.5
-	15-Jan-24	_	Book	-	19.58	0.9
-	15-Jan-24		Book	-	17.84	0.8
-	15-Jan-24		iPad charging station	-	52.63	2.3
-	16-Jan-24		Book	-	21.26	1.0
-	16-Jan-24		DVD	-	30.23	1.3
-			Juvenile table and chairs	-	905.54	171.3
-	17-Jan-24	<u> </u>	Library totes	-	862.85	37.2
-	18-Jan-24	_	Books	-	197.70	9.4
-	18-Jan-24		Book	-	40.94	1.9
-		Eddies Hang Up	Slat wall shelves	-	223.28	9.9
-	19-Jan-24		Seed Library supplies	-	35.62	1.5
-		English Stamp	Seed Library stamp	-	42.29	
-	20-Jan-24		Seed Library supplies	-	32.07	1.4
-	22-Jan-24		Office supplies	-	82.02	2.4
-	22-Jan-24		Office supplies	-	44.68	2.0
-	22-Jan-24	Amazon	Book	-	43.05	2.0
-				-	-	
-				-	-	
-				-	-	
-				11 220 52	11,311.47	628.
				11,339.52	11.511.47	b/X.

Appendix E – 2023 District Variance Report

Report: M:\live\gl\glrptbux.p Version:010002-L58.80.03 User ID: rachelle	ACTUALS AND BUDGET CO For All Revenue, Expen	DISTRICT OF FORT ST JAMES DMPARISON WITHOUT ENCUN SE, Accounts - Zero Balance A	ES SUMBRANCE - LIBRAF e Accounts NOT Inclu	:y - RW Jed	Date: 09/02/2024 Time: 09:13:36
Account	Description	PROVISIONAL 2023 (Prd 01-12) Norma01	SIONAL Actuals d 01-12) 2023 (Prd 01-12) NormaD1/01/23 - 31/12/23	Percent of Variance	
Project 305: Administrative Functions 10-50-305-1000 WAGES 10-50-305-1001 WAGES 10-50-305-1002 WAGES 10-50-305-1006 WAGES 10-50-305-1110 EDUCAI 10-50-305-2600 CPP/EI	"unctions WAGES HEAD LIBRARIAN WAGES ASSISTANT LIBRARIAN WAGES OTHER CALP COORDINATOR WAGES CASUAL LABOUR EDUCATION AND TRAVEL CPP/EI/MPP/HEALTH/WCB NET Project 305: Administrative Functions:	80,000.00 54,600.00 25,700.00 23,587.00 4,000.00 56,000.00	79,327.46 54,271.61 45,111.68 4,489.61 5,130.18 3,565.83 41,695.23	0.84- 0.60- 75.53 0.00 78.25- 10.85- 4.22-	
Project 310: Office Costs 10-50-310-1060 10-50-310-1150 10-50-310-1170 10-50-310-1210	ADVERTISING - LIBRARY OFFICE SUPPLIES LIBRARY TELEPHONE AND MODEM LIBRARY OFFICE EQUIP MAINTENANCE NET Project 310: Office Costs:	351.00 3,221.00 4,295.00 1,074.00 8,941.00	0.00 2,694.66 3,477.50 93.75 6,265.91	100.00- 16.34- 19.03- 91.27- 29.92-	
Project 330: Structures, Halls & Grounds 10-50-330-1087 LIBRARY B 10-50-330-1275 LIBRARY B 10-50-330-1280 BC HYDRO 10-50-330-1305 JANITORIA N	s & Grounds LIBRARY BUILDING INSURANCE LIBRARY BUILDING MAINTENANCE BC HYDRO COSTS JANITORIAL/ALARM SYSTEM - LIBRARY NET Project 330: Structures, Halls & Grounds: Report Totals:	4,113.00 5,151.00 11,332.00 9,272.00 29,868.00 282,696.00	4,886.02 9,919.13 8,366.53 13,302.03 36,473.71 276,331.22	18.79 92.57 26.17- 43.46 22.12	

*** End of Report ***

Appendix F – Draft Changes to Posting and Display or Distribution of Materials Policy



POLICY

This policy is in alignment with the Canadian Library Association Intellectual Freedom Statement and does not imply an endorsement of any organization's policies or beliefs.

The Fort St. James Public Library will post approved notices of public interest/services and notices of upcoming library, charitable, nonprofit, educational, civic and recreational activites and civic meetings or events on the bulletin board in the library, as space allows.

The use of the Library's bulletin board does not constitute an endorsement of any organization's policies or beliefs.

Only library-related items will be displayed at the library circulation and reference areas, and on the library's front entrance door.

Only approved library-related materials will may be made available for distribution to the general public. These are free publications the public may take if desired.

The following materials will not be posted: material that is primarily commercial and does not have compensating cultural or community importance; oversized items; materials which violate or advocate for violating the BC Human Rights Code; political posters for individual parties or candidates.

PROCEDURE

The Head Librarian Library Director will:

- 1. Approve all notices or posters before they are posted. placed on the library bulletin board.
- 2. Display only library-related items at the library circulation/reference areas, and on the library's front entrance door.
- 3. Approve all materials for distribution to the general public.

Appendix F (cont.) – Draft Changes to Posting and Display or Distribution of Materials Policy

DATE ADOPTED: December 19, 2012

Policy Group:	OPERATIONS
Administrative	Head Librarian-Library Director
Responsibility:	
Date Adopted:	December 19, 2012
Related Policy and	None
Procedure:	
Related	None
Procedures:	
Related Forms:	None
Reference:	None
Committee:	
Required?	
Committee Action:	
Poord Cignotures	

Board Signatures		
Dogi u Signatures		

Staff Signatures	 	 	

REVISION HISTORY

Effective Date	Rev. Letter	Document Author	Description of Change
December 19, 2012	А		Initial Release
December 4, 2018	В		Minor edits to language
February 21, 2024	С	VAC	Minor edits to language and formatting

Appendix G – 2023 Draft Provincial Library Grants Report

2023 PROVINCIAL PUBLIC LIBRARY GRANT REPORT (PLGR)

LIBRARY NAME:	
Fort St. James Public Library	

CHECKLIST

For the PLGR to be considered complete, please ensure you have provided information for each of the following sections. Text boxes will expand as you type. Click on a title in the list below to jump to that section of the document.

□ 1. INTRODUCTION

☐ 2. FEATURED INITIATIVES

☐ 3. CHALLENGES

☐ 4. BOARD APPROVAL

1. INTRODUCTION

Library and Community Profile – provide a brief description of your library and the community it serves (e.g., demographics, local economy, governmental relations, historical context, current issues, etc.).

The Fort St. James Public Library's work takes place on the unceded ancestral territories of the Dakelh Peoples. Our library serves approximately 5,000 across the municipality, Nak'azdli Whut'en, Tl'azt'en Nation, Binche Whut'en, Yekooche First Nation, Takla Nation, and rural areas within Electoral Area C of the Regional District Bulkley-Nechako.

Our service area is majority Indigenous and approximately 23% of our population is low-income². We have a declining forestry sector, stable mining sector, and growing tourism sector³. Our building, which is owned by the District of Fort St. James, is in the downtown core near the municipal office, Service BC, restaurants, retail shops, and banks.

The past year was a time for celebration and gratitude in our small library. In addition to the BC Enhancement Grant, we were fortunate to receive Decoda CALP funding, as well as small grants from Mt. Milligan and the FSJ Community Foundation. This funding is helping us to modernize our spaces, collections, and programs.

¹ "Census Profile, 2021 Census of Population" Statistics Canada. <a href="https://www12.statcan.gc.ca/census-recensement/2021/dp-pd/prof/details/page.cfm?Lang=E&SearchText=Fort%20St%2E%20James&DGUIDlist=2021A00055951013&GENDERlist=1,2,3&STATISTIClist=1&HEADERlist=0

² Regional District Bulkley Nechako. Fort St. James and Surrounding Area Profile. 2022. file:///C:/Users/libra/Downloads/Fort_St_James_Community_Profile-2.pdf

2023 Year in Review – Highlight activities and accomplishments that the library has focused on this year. Briefly outline how library funding (local, provincial, annual, one-time/targeted) has been used or earmarked for library services and/or special initiatives to meet community needs.

Our 2022 CRR and EPP grants were completed in 2023.

Due to the benefits of the BC Enhancement grant, we were able to dedicate our provincial annual grants solely to collections development and interlibrary loans. We increased our acquisitions budget by 28%, improving the quality and quantity of physical materials – as well as introducing new learning kits, experience vouchers, and digital resources.

BC Enhancement grant funding was used to begin the work of creating and enhancing multipurpose areas, programs, IT, and accessibility/safety.

The tangible impacts of 2023 funding improvements were impressive. We saw a 7.6% increase in circulations, 63.6% increase in visits to the library, 214% increase in program attendance, and 30.6% increase in web views.

2. FEATURED INITIATIVES

Please describe any significant initiatives the library has undertaken in the past year, focusing particularly on use of the 2022 COVID-19 Relief & Recovery (CRR) and Emergency Planning & Preparedness (EPP) Grants, and plans to use the 2023 Enhancement Grant. To report on multiple initiatives, "copy" the blank table below and insert additional tables as needed using the "paste" function. Use one table per initiative.

Initiative Title		
2022 CRR and EPP Grants		
What is the nature of this initiative? (both may apply)		
☐ New targeted initiatives	☑ Supporting/enhancing existing operations	
Area of Operations (select as many as apply)		
☐ Basic operations	☐ Technology	
☐ Salaries & benefits	☐ In-house patron software/hardware	
☐ Lease & utilities	☐ Loanable hardware	
☐ Collections	☐ Staff software/hardware	
	☐ Connectivity	
☑ Facility upgrades	□ Library programming	
☐ Strategic planning and governance	Staff development	
	☑ Community outreach	
☐ Other (please specify):		
Social Impact (select as many as apply)		

☑ Accessibility and inclusion	☐ Environmental sustainability, climate action	
	☐ Reconciliation and Indigenous relations	
☐ Other (please specify):		
What is the status of this initiative?		
☐ Planning/research stage	☐ Implementation in progress	
	☐ Ongoing as part of operations	
Is this a multi-year initiative?		
⊠ Yes	□No	
Summary – Provide a brief description of	the activities undertaken this year. Please include	
details such as any partnerships or resourc		
	els to support distancing and privacy, replaced	
fabric seating with vinyl seating, purchased	I three air filtration units, created duplicate kits for	
	rior and exterior Purple Air monitors to share real-	
time air quality data with surrounding com	munities. Finally, all staff updated their OFA I	
certifications.		
Progress Report – If you have reported or	n this initiative in a previous year's PLGR, what has	
changed since then? What progress has be	een made, or what obstacles have you encountered?	
There were no changes to this initiative.		
Shipping costs were significantly higher th	an originally budgeted for and	
manufacturing/shipping times were delaye	ed.	
	whether/how provincial funding (annual or one-	
time/targeted e.g., CRR, EPP, Enhancement Grants) contributes to the estimated cost of this		
initiative.	CDD 0 FDD C	
These initiatives were fully covered by the	CRR & EPP Grants.	
Rationale – Why was this initiative prioritize	zed? (e.g. fulfilling commitments under strategic	
Rationale – Why was this initiative prioritized? (e.g. fulfilling commitments under strategic plan, responding to emergent community need, availability of funding, etc.)		
	to the COVID-19 pandemic, to prevent and reduce	
disease transmission within library spaces.	to the COVID 13 punderme, to prevent and reduce	
discuse transmission within horary spaces.		
What impacts does/will this initiative ha	ve on the library and/or the community? Please	
include any applicable metrics or quantitative data to demonstrate impact.		
In addition to disease prevention and reduction, these initiatives were implemented in ways		
which complement other initiatives (e.g. m	ultipurpose spaces, modular furniture, accessibility,	
privacy, programming) to reduce overall expenditures and augment impacts for patrons.		
Initiative Title		
Wage Equity		
What is the nature of this initiative? (both may apply)		
	2 11 2	

☐ New targeted initiatives	Supporting/enhancing existing operations		
Area of Operations (select as many as apply)			
☑ Basic operations☑ Salaries & benefits☐ Lease & utilities☐ Collections☐ Facility upgrades	 □ Technology □ In-house patron software/hardware □ Loanable hardware □ Staff software/hardware □ Connectivity ☑ Library programming 		
✓ Strategic planning and governance	Staff development ■ Staff development		
☐ Emergency preparedness	☑ Community outreach		
☑ Other (please specify): Staff recruitment			
Social Impact (select as many as apply)			
☑ Accessibility and inclusion	☑ Environmental sustainability, climate action		
	☑ Reconciliation and Indigenous relations		
☐ Other (please specify):			
What is the status of this initiative?			
☐ Planning/research stage	☐ Implementation in progress		
☐ Complete	☑ Ongoing as part of operations		
Is this a multi-year initiative?			
⊠ Yes	□ No		
Summary – Provide a brief description of the activities undertaken this year. Please include details such as any partnerships or resources leveraged to accomplish this initiative.			
In February 2023, the District of Fort St. James increased their grant to the library by 33%, providing wage equity for staff – comparable to similar job contributions within their collective agreement. In March, a second collective agreement between the Fort St. James Public Library Association and the Canadian Union of Public Employees 4951 was signed and will be in effect until March 31, 2026. In June, the Fort St. James Public Library became certified for the first time as a BC Living Wage Employer.			
Progress Report – If you have reported on this initiative in a previous year's PLGR, what has changed since then? What progress has been made, or what obstacles have you encountered?			
N/A			
Budgetary Information – please outline whether/how provincial funding (annual or one-time/targeted e.g., CRR, EPP, Enhancement Grants) contributes to the estimated cost of this initiative.			
N/A			
Rationale – Why was this initiative prioritized? (e.g. fulfilling commitments under strategic plan, responding to emergent community need, availability of funding, etc.)			

Library staff are the foundation and core of all library services. Without staff, nothing else can happen within our library.

Over the last two decades, library sector wages stagnated while the labour market tipped in favour of job seekers. Recruiting and retaining qualified library staff became nearly impossible. We were at the point where our wages were well below those offered by Canada Summer Jobs programs and nearby fast-food restaurants.

The true cost of employee turnover is difficult to estimate – but it isn't merely economic. Staff productivity and morale decline, with subsequent impacts to library patron experiences.

What impacts does/will this initiative have on the library and/or the community? Please include any applicable metrics or quantitative data to demonstrate impact.

As you can imagine, the impacts of wage equity in our library are enormous. There are the immediate impacts to staff morale and job satisfaction, as well as an increase in the number of unsolicited job seekers.

Staff have a more positive view of the library sector generally and their roles specifically. They are eager to invest time and energy in continuing education or micro-credentialing, expressing excitement about their future as library workers.

As staff grow in their positions, patrons benefit from their increased experience and expertise.

On a larger scale, wage equity is an important element of EDIA. Gender pay gaps¹ and institutionalized undervaluation of 'women's work'² are particularly relevant to the library sector.

Initiative Title		
Multipurpose Spaces		
What is the nature of this initiative? (both may apply)		
\square New targeted initiatives	Supporting/enhancing existing operations	
Area of Operations (select as many as apply)		
☐ Basic operations	☑ Technology	
☐ Salaries & benefits	☑ In-house patron software/hardware	
☐ Lease & utilities	☑ Loanable hardware	
☐ Collections	☐ Staff software/hardware	
	☑ Connectivity	

¹ Neigel, C. (2015). LIS Leadership and Leadership Education: A Matter of Gender. *Journal of Library Administration*, *55*(7), 521–534. https://doi.org/10.1080/01930826.2015.1076307

² Koskinen Sandberg, P., Törnroos, M., & Kohvakka, R. (2018). The Institutionalised Undervaluation of Women's Work: The Case of Local Government Sector Collective Agreements. Work, Employment and Society, 32(4), 707-725. https://doi.org/10.1177/0950017017711100

Facility upgrades Library programming		
☐ Strategic planning and governance		
☐ Emergency preparedness	□ Community outreach	
☐ Other (please specify):		
Social Impact (select as many as apply)		
☑ Accessibility and inclusion	☑ Environmental sustainability, climate action	
Mental health and wellness ☐ Reconciliation and Indigenous relations		
☐ Other (please specify):		
What is the status of this initiative?		
☐ Planning/research stage	☑ Implementation in progress	
☐ Complete	☐ Ongoing as part of operations	
Is this a multi-year initiative?		
⊠ Yes	□No	
Summary – Provide a brief description of t	the activities undertaken this year. Please include	
details such as any partnerships or resourc	es leveraged to accomplish this initiative.	
BC Enhancement grant funding was used t	o begin the work of creating and enhancing multi-	
purpose areas, programs, IT, and accessibil	lity/safety.	
	ertical space, carving out study and seating areas,	
and designing three modular spaces for sn	nall, medium, and large group programs.	
Progress Report – If you have reported on this initiative in a previous year's PLGR, what has		
changed since then? What progress has been made, or what obstacles have you encountered?		
N/A		
Budgetary Information – please outline w	whether/how provincial funding (annual or one-	
	Grants) contributes to the estimated cost of this	
initiative.		
In 2023, \$35,441 of Enhancement Grant funding was used towards slatwall additions, modular		
furniture, IT, height accessibility features, and in-house resources (e.g. iPads, laptops, games,		
puzzles, digital display screens).		
Rationale – Why was this initiative prioritized? (e.g. fulfilling commitments under strategic plan, responding to emergent community need, availability of funding, etc.)		
The Fort St. James Public Library is a 3000 square foot, open-concept space, which can create		
challenges around space use, noise, and confidentiality. Creating distinct, accessible, and		
comfortable public zones which are adaptable to different user groups will continue to be a		
priority over the next two years.		
priority over the flext two years.		

What impacts does/will this initiative have on the library and/or the community? Please include any applicable metrics or quantitative data to demonstrate impact.

The thoughtful design of multi-purpose spaces has allowed us to increase functionality for telecommuters and distributed learners, increase the number and type of library programs, and accommodate two to three user groups simultaneously.

Initiative Title			
Program Development			
What is the nature of this initiative? (both may apply)			
☑ New targeted initiatives	☑ Supporting/enhancing existing operations		
Area of Operations (select as many as app	oly)		
☐ Basic operations	▼ Technology		
☐ Salaries & benefits	☑ In-house patron software/hardware		
☐ Lease & utilities	☑ Loanable hardware		
☐ Collections			
	☑ Connectivity		
☑ Facility upgrades	☑ Library programming		
□ Strategic planning and governance □			
☐ Emergency preparedness	□ Community outreach □		
☐ Other (please specify):			
Social Impact (select as many as apply)			
☑ Accessibility and inclusion	☑ Environmental sustainability, climate action		
☑ Mental health and wellness			
☐ Other (please specify):			
What is the status of this initiative?			
☐ Planning/research stage	Planning/research stage Implementation in progress		
☐ Complete	☑ Ongoing as part of operations		
Is this a multi-year initiative?			
⊠ Yes	□No		
Summary – Provide a brief description of the activities undertaken this year. Please include			
details such as any partnerships or resources leveraged to accomplish this initiative.			
In 2023, we introduced an array of in-house and partnership programs:			
Pro-D Days (K-7)			
After School Club (G4-7)			
• Teen Night (G8-12)			
 Project-based Secondary Projects (e.g. logo development, signage, mural) 			
Game Days			
Five Community Adult Literacy Programs (e.g. English Conversation Circle, Tech			
Tuesdays, Workshop Wednesdays, Form Fridays, 4R Club)			

- FSJ Farmer's Market partnership
- Dakelh Syllabics partnership
- Northern Health Mental Health and Social Work partnership
- FSJ National Historic Site voucher program
- Murray Ridge Ski Hill voucher program

Progress Report – If you have reported on this initiative in a previous year's PLGR, what has changed since then? What progress has been made, or what obstacles have you encountered? N/A

Budgetary Information – please outline whether/how provincial funding (annual or one-time/targeted e.g., CRR, EPP, Enhancement Grants) contributes to the estimated cost of this initiative.

Provincial funding is essential to program development and continuity. Provincial annual grants contribute physical materials and e-resources, but it is the BC Enhancement Grant funding that is truly transforming our library. Where we previously had naked walls and empty space, we now have comfortable, modular furniture and an array of supports for both inhouse and partnership programs.

Rationale – Why was this initiative prioritized? (e.g. fulfilling commitments under strategic plan, responding to emergent community need, availability of funding, etc.)

Program development and additions this year align with our 2022-27 Strategic Goals:

- Advancing Truth and Reconciliation
- Promoting Sustainability
- Providing Equitable Access
- Increasing Community Engagement

What impacts does/will this initiative have on the library and/or the community? Please include any applicable metrics or quantitative data to demonstrate impact.

Library visits in 2023 were up by 63.6%, while program attendance increased by 214%. Programs which have an economic impact on patrons are most popular. After school, summer and Pro-D programs help families bridge child-care gaps. Experience voucher programs allow lower-income families to enjoy community anchor attractions which would otherwise be beyond their budget. The costs of evolving educational and recreational technology tools can be distributed or eliminated altogether, increasing accessibility and equity.

We have worked closely with community partners to ensure we are leveraging our collective capacities towards shared priorities, while avoiding duplication of effort and expenditures. Our programs will continue to develop in response to community needs and the changing internal capacities of our partners.

3. CHALLENGES

The following topics have been identified as recurrent themes in prior years' PLGRs, along with challenges that have surfaced throughout the current year. Use the 'Other' row at the bottom of the table to include any ongoing or past challenges that are not included in this list. If you have more than one 'Other' item to add, please "copy" the last row and use the "paste" function to insert additional rows as needed.

Please use the check boxes in the 'Rating' column to specify how severely your library has been impacted by each challenge in the past year. If a listed challenge does not affect your library, you may leave that row blank.

Use the 'Response' column to briefly describe how the challenge has affected your library in the past year, and what actions your library has taken to address it, referring to the Featured Initiatives section above where applicable. If no action was taken, explain what the barriers are.

Challenge	Rating	Response
Financial pressure (e.g., rising costs, reduced revenues, forecasting uncertainty, local budget)	☑ High concern☐ Moderate concern☐ Least concern	Despite a very fortunate year, long-term financial sustainability beyond 2025 continues to be a primary concern. Any reduction in funding will have an immediate and direct impact to library services and programs.
Governance (e.g., changes on the library board, relationship/conversations with local government)	☐ High concern☐ Moderate concern☐ Least concern	
Emergency response (e.g., fires, floods, extreme weather)	☑ High concern☐ Moderate concern☐ Least concern	The library acted as a cooling station during 2023 heat waves. Wildfires impacted air quality to such a degree that staff were off sick, and programs were cancelled.
Staffing (e.g., recruitment and retention, mental health, and wellness)	☐ High concern☐ Moderate concern☒ Least concern	
Connectivity (e.g., low bandwidth, lack of home internet in the community)	☐ High concern☒ Moderate concern☐ Least concern	Our download speed is 12 Mbps, far below Canada's national averages for both

		rural (20.9 Mbps) and urban (74.61 Mbps) areas.
Infrastructure/facilities (e.g., aging/damaged, renovations, new builds/upgrades/expansions)	☐ High concern ☑ Moderate concern ☐ Least concern	Our HVAC is geothermal, taking several days to 'catch up' to outdoor temperatures. We regularly use supplemental heating and cooling devices to keep staff and patrons comfortable. We frequently have vehicle overflow into adjacent parking lots.
Community access to the library (e.g., geographic isolation, lack of local public transit, building accessibility)	☐ High concern☒ Moderate concern☐ Least concern	The library is within walking distance of residents in the district municipality and Nak'azdli Whut'en. Tl'azt'en Nation and Binche Whut'en offer round-trip bus services twice weekly.
		Residents in Yekooche First Nation, Takla Nation, and the regional district rural areas do not have access to public transportation.
Disappearing services in the community (e.g., government, banking, health)	☑ High concern☐ Moderate concern☐ Least concern	Access to in-person, human support continues to decline across all sectors. Library staff help patrons navigate online government, banking, health, education, telecommunication, and retail systems daily. Senior and newcomer populations are most severely impacted.

Public health (e.g., COVID-19, vaccinations, access to Telehealth)	☐ High concern☒ Moderate concern☐ Least concern		
Regulatory impacts (e.g., accessibility, privacy, employment standards)	☐ High concern☐ Moderate concern☒ Least concern		
Vulnerable communities (e.g., people experiencing homelessness, addiction, mental health crisis)	☑ High concern☐ Moderate concern☐ Least concern	In 2023, we had four ambulance calls to revive non-responsive patrons struggling with complex social/medical issues. We also had 52 incident reports related to open container alcohol use, drug residue/paraphernalia, or biohazard waste.	
Sociopolitical tensions (e.g. intellectual freedom, protests, global events, racism, homophobia)	☐ High concern☒ Moderate concern☐ Least concern	Our library processed two Requests for Reconsideration in the 2023 year; all items were retained in the collection.	
Other (please specify):	☐ High concern☐ Moderate concern☐ Least concern		
4. BOARD APPROVAL			
Electronic signatures are acceptable where physical signatures are not feasible.			
Library Director Signature: Date:			
Board Chair Signature: Date:			